



SEADOWN

VETERINARY GROUP



Tel. Hythe (023) 8084 2237

Prescriptions and Drug Sales

Recent legislation enforced upon the veterinary profession has compelled us to make changes in the way that we charge for the provision of medicines for your pets. Traditionally veterinary practices have subsidised professional fees for time and expertise through mark up on drug sales. These drugs are now available through many other avenues who do not have the costs of providing a 24 hour fully staffed practice and can bulk buy in huge quantities.

In response to this you may notice that many of our drug prices have been reduced but we will start charging for our time and expertise more appropriately in the future. Your overall bills should not be effected to a huge extent.

It is now a criminal offence to supply drugs licensed for use in people (known as generics) if there is a licensed animal one available. If you have been previously using a generic you may find that you will be changed to an alternative drug in the future, unless there is a specific reason why a change should not be made.

Prescriptions

You now have the choice of either being supplied your medicines by us as normal or having a written prescription that can be filled by a pharmacy or other veterinary surgeon, there is a charge for this. Please ask if you would like a prescription rather than the medicines and we will oblige but please remember that many of our drug costs have now been reduced. Please ask if you would like to know the price of any drug before making a decision.

Repeat Prescriptions

Fulfilling a repeat prescription takes time. Once you have made a request for more drugs the case history must be reviewed by a vet and the request accepted or denied. If accepted the vet will print a label, a nurse then counts out the tablets, the vet then checks them and both parties initial your invoice. Further forms need to be signed and your records amended. Due to this lengthy process we ask that you give us 24 hours notice if you would like a repeat prescription to avoid a potentially long wait at reception.

In general to comply with the requirements of being "under our care repeat prescriptions can only be issued for animals seen in the last six months. This time limit may be shorter in certain cases. You will be charged an examination fee for this consultation unless combined with a vaccination examination.

Returning Drugs for Credit

We can only give credit for returned drugs if they are unopened bottles or blister packed individual units within 2 months of being dispensed. However if you have any other medicines which are no longer needed we will be happy to accept and dispose of them safely for you.

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